



Lakeside's Dual Temperature Transport Cart Delivers Peace of Mind

Providing Temperature Solutions to Mt. Carmel

Mt. Carmel Health & Rehabilitation Center, located in Milwaukee, WI is one of Wisconsin's largest long-term care facilities. The facility's food service operations are at the forefront of its care plans as nutrition is integral to the healing process.

At Mt. Carmel, delivering hot and cold food safely through the long hallways can become a challenging task. Looking for simplistic equipment that would easily transport meals and relieve operators' temperature concerns, the facility turned to Lakeside's Dual Temperature Transport Cart.

Dual Temperature Transport Cart

This multifunctional cart is designed to deliver both hot and cold food that can easily be maneuvered to any desired location.

The true benefit of the cart is its ability to maintain safe hot and cold food temperatures, preventing

foodborne illnesses, while providing fresh food to residents. Designed to maintain safe temperatures for up to 30 minutes without a power source, the cart is ideal for bulk meal delivery over long distances.

Improving Food Delivery Operations

Innovatively designed with a focus on food safety, the Dual Temperature Transport Cart can improve food service operations by reducing delivery time and improving food quality.

The long-term care facility previously relied on heated and/or insulated carriers to

deliver hot food. Lakeside's new cart has quickly replaced the use of this equipment and eliminated temperature concerns involved with remote delivery.

"The cart solves all of our temperature problems," says Rich Daehn, Director of Dietary Services. "We didn't expect it to have such a quick heat up time and keep food as hot as it does. It is working fantastically."

With one simple power switch, the ease-of-use for operators is a plus for any facility.



Dual compartment temperature monitors



Heated compartment with vented plenum

Business Impact

- Avoid foodborne illnesses
- Improve food quality
- Reduce equipment and labor costs
- Reduce operator training with easy-to-use features

"The cart solves all of our temperature problems."

Rich Daehn
Director of Dietary Services
Mt. Carmel
Health & Rehabilitation Center

Directors do not have to worry about providing extensive training to staff and can rest assured that the food served is maintained at temperatures in compliance with food safety standards.

The nursing facility's Director of Dietary Services further explains how he does not have to worry about the cart breaking or key components failing prematurely.

"It's a simple cart. With no bells and whistles, it is easy for staff to use and still keeps a very consistent temperature."

Impressed by the cart's functionality, food service staff utilizes it for every meal of every day.

Increasing Resident Satisfaction

Since the implementation of the Dual Temperature Transport Cart at Mt. Carmel, staff has noticed a decrease in food temperature complaints from their residents. The cart enables them to serve high quality food, increasing resident satisfaction. With a cart that better fits their food service operation and allows them to efficiently deliver food to residents, food quality has certainly improved.



Recessed door latch handles



Heavy-duty recessed hinges

As Mt. Carmel will be rolling out a room service and order on-demand food operation, the cart will continue to be used to enhance delivery and menu variety.

With staff impressed by how the Dual Temperature Transport Cart positively affects their operations and enhances resident satisfaction, they are now recommending the cart to other facilities.

"It's a simple cart. With no bells and whistles, it is easy for staff to use and still keeps a very consistent temperature."

"The staff is afraid that I will take the cart away," jokes the Director.

There is no doubt that the Dual Temperature Transport Cart will relieve temperature concerns for food service professionals everywhere.

About Lakeside Manufacturing

Lakeside Manufacturing offers a diverse product line that transports, stores, heats, cools, serves, and merchandises. With over 65 years of experience, Lakeside is continually bringing innovative solutions to the daily challenges faced by food service operators across the nation. With thousands of products and extensive industry expertise, Lakeside Manufacturing is known as the best "mobile solutions" provider of award-winning serving carts and plate dispensers.

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